Dr. Marvin Bailey, CCFP, MBCHB

Jack Nathan Health Medical Centre 1555 Banks Road, Kelowna BC, V1X 7Y8 T: 778.721.8230 F: 778.699.4549

Important Update Regarding Clinic Closure

January 1st, 2024

Dear patients,

I hope this notice finds you in good health and high spirits. The clinic is now permanently closed as of January 1st, 2024 (original notice was given on October 1st, 2023). We understand the importance of continuity in your healthcare and are committed to ensuring a smooth transition for our patients.

During the next **3-6 months**, Nurse Practitioner Joselyn Murphy has agreed to take on my patients if you choose to have her as your healthcare provider.

Please get in touch with her at the number below as soon as you can within the specified timeframe. This will help facilitate a seamless transition.

Mrs. Joselyn Murphy NP 360 - 1855 Kirschner Road Kelowna, BC J4Y 0K7 P: 236-420-0062 F: 250-762-4477

We understand that you may want to see another doctor of your choosing. If you want to explore this, I recommend you begin your search immediately. You can do this by visiting:

• htps://www.healthlinkbc.ca/health-connect-registry

Here is what you can expect during the 3-6 month transition period:

1. **Medical Records:** Our practice will securely maintain your medical records, which can be transferred to your new healthcare provider or the Nurse Practitioner upon request. *Please note this is an uninsured service <u>not</u> covered by MSP. Fees may apply.*

During this transition period, if you need emergency care, please call 911 or visit your nearest emergency/urgent care clinic.

Sincerely,

Dr. Marvin Bailey

Air